




Aitkin Health Services

SEPTEMBER/OCTOBER 2010 EMPLOYEE NEWSLETTER

Well, September flew by so fast, it became necessary to have a combined Sept./Oct. Newsletter. Hope your September went well, and I hope you have a wonderful October!

<p>Sept./Oct. Birthdays</p> <p>Alecia Miller Sept. 2nd Sandra Bastien Sept. 17th Cynthia Roden Sept. 21st Luke Tate Sept. 27th</p>  <p>Kristin Wood Oct. 9th Tim Brophy Oct. 10th Maggie McCormick Oct. 24th</p>	<p>How beautiful a day can be when kindness touches it!</p>  <p>Small things, done with great love, bring joy and peace.</p>	<p>Employee Anniversaries</p> <p>1 year: Alysha Brooks 10/8/09 Rachael Hendrickson 10/8/09 Richard Look 10/8/09 Leeann Simpson 10/8/09 Kristin Wood 10/8/09 Kristine Thackeray 10/15/09</p> <p>3 year: Jeff Ruschmeier 9/25/07</p> <p>7 year: Rosie McDonnell 10/1/03 Tim Brophy 10/29/03</p> <p>9 year: Sandy Nix 10/8/01 Melissa VanPorfliet 10/29/01</p>
<p>Five Meal Meeting Thursday, Oct. 7th, 2:00 pm</p> <p>T.E.A.M. Meeting Thursday, Oct. 14th, 1:00 pm</p>		<p>14 year: Shanna Pratt 9/27/96</p> <p><i>Congratulations on your employment anniversary!</i></p>
<p>Our annual Garage Sale & Bake Sale is fast approaching ~ Oct. 22nd & 23rd. There are many ways you can help! Please see the flyers throughout the facility. Your help would be greatly appreciated!</p>		
<p>Integrity Excellence Commitment Service Respect Stewardship</p> 	<p><i>Mission Statement:</i> Aitkin Health Services, operated under the direction of St. Francis Health Services, is committed to express Christ's message of love and hope by providing for health, residential, community and allied services in a holistic, competent and caring manner that recognizes the value and dignity in every human life.</p>	

Let's talk Customer Service!

Be extraordinary. Going beyond the expected is a sure way to build customer loyalty. If possible, give customers some "extras," such as information about upcoming events or tell them about something their loved one recently did, that they seemed to enjoy. Try to fulfill special requests. When you go above & beyond this way, customers will remember the superior service they received.

Have you noticed someone going above and beyond their normal assigned job duties? Helping with something they didn't have to? Maybe they deserve a Shining Star? Do you? Show someone that you appreciate what they do. Let them know you noticed their good deed! Let someone know you care! Give that person a pat on the back with a Shining Star!

It's that time again..... Our Annual Enrollment Group Meeting will be held on

Tuesday, October 5th, at 10:00 am

Please plan to attend ~ so you can be informed. The individual follow-up sessions, will be held on

Monday, October 18th, beginning at 7:00 am

Employees that are regularly scheduled at least 56 hours per pay period are eligible for voluntary benefits. Your employer requires you to sign a waiver every year for the benefits you are eligible for but choose to waive. Please see Marcia to schedule your appointment.

MANDATORY ALL STAFF TRAINING

"Working with Challenging Behavior" will be the subject of the training. It will be held on **Friday, October 8, 2010 at 1:00 pm and 2:30 pm.** Please see the flyers throughout the facility for further information. This is a subject that everyone should know about! :-)

Employee of the Quarter

Second Quarter, 2010

is

Lori Milbradt

Congratulations!

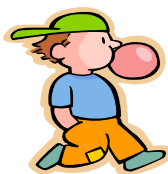
**Congratulations to
Rachael Hendrickson**

**She was our 2nd Quarter, 2010
Safety Award Winner. Way to go!**



~ AFLAC Participants ~

AFLAC provides an Interactive Voice Response system that you can access 24/7 to check on policy info and claims; you may also speak with customer service. Call 1-800-992-3522. You may also access www.aflac.com or contact your AFLAC agent for assistance. Remember, our AFLAC agent comes here once a month for your convenience. Watch the bulletin board for dates and times.



Useless Facts:

Rubber is one of the ingredients of bubble gum. It is the substance that allows the chewer to blow a bubble.